

Empathy Works by Sophie Wade

- Do you know the importance of empathy in the workplace, especially in our current era of rapid technological change and constant disruption?
- Would you like to harness the power of empathy to drive success and innovation in your organisation?

Empathy Works shows how using empathy at work can create a better and more welcoming environment. It gives practical tips on how leaders and workers can use empathy to grow both personally and at work. The book talks about important skills like how to communicate better, lead with care, adapt to changes, and solve conflicts. It uses stories from real companies and studies to show how these skills can make a difference at work.

Reviews and Feedback

Many readers like how the book gives real advice that can be used right away to make work better. They say the tips really help improve how people work together.

Some readers think the book is too optimistic and expects people to be more understanding and kind than they really are. Others think it could go deeper into some of the trickier parts of using empathy in very competitive jobs.